



THE FLORIDA STATE UNIVERSITY



Technology @FSU

Presented by: **FSU Office of Technology Integration**

Technology Services Help Desk

<http://helpdesk.fsu.edu>

<http://otc.fsu.edu>

Online Knowledgebase: *Available 24 hours, 7 days a week!*

Submit Ticket: *For Questions*

Chat : *With a Customer Service Representative*

help@fsu.edu

850.644.HELP (4357)

Monday - Friday: 8am - 6pm



Visit Us In Person!
OTC Satellite Office
Oglesby Union T116
M-F: 9am-4pm

FSUID: *Your Key to Computing at FSU*

To activate your account, go to the Blackboard login screen :

<http://campus.fsu.edu>

Your **FSUID** account gives you:

- An **official FSU email** account: <http://webmail.fsu.edu>
- Access to **Blackboard** (make payments, check grades, view class information, & much more): <http://campus.fsu.edu>
- Access to **FSU's Network & Internet Resources**
 - For more information, visit the **Guide to Computing Resources** : <http://gtcr.fsu.edu>
 - **FSUWIN (Wireless Integrated Network)**
 - 95% of the campus has wireless
 - Wireless Specifications: 802.11 a/g/n
 - **Residence Halls (RESNET)**
 - All rooms have one Ethernet jack per resident
 - Report jack problems to Technology Services Help Desk
 - 3 Residence Halls have FSUWIN wireless (DeGraff, Landis, and Wildwood)
 - All personal routers, switches, servers and wireless printers are prohibited!
 - **Campus Computer Labs**: <http://us.fsu.edu>

Seminole Cable Vision

Residence Halls/Heritage Grove

- \$39.99 a month plus tax
- Over 70 channels + 2HBO
- Order at otc.fsu.edu
- Online Invoices
- Pay Invoices Online: <http://fees.fsu.edu>
- Only one roommate needs to sign up for cable service
 - Sign up for services after move-in date
 - Ragans / Salley: Sign up *per bedroom* within suite/apartment
- Fall Semester - Residence Halls: Cable is connected in all rooms first week of class
 - Sign up before the 5th day of class to avoid disconnection and waive activation fee



- 12% discount off your monthly recurring fee
- Show **FSUCard** and Discount Code: **11824TMOFAV**



- 10% off all accessories and plans \$39.99 or more
- Show **FSUCard** and Seminole OTC Discount Code: **UFS4**